

# The Healthcare Proficiency Challenge

Take this self-assessment to find out if you have the essential healthcare knowledge to thrive in today's medical landscape.

Name:	DOB:	Date:	
1. If your provider a	asked you today, could you easily retrieve a	n old medical record?	
YesNo _	_ I rely on my provider to keep my medical records		
2. If your provider a the information with	asked you today, would you be able to check h them?	x your vitals and easily share	
Yes No	I rely on my provider to check my vitals	y provider to check my vitals	
	I to answer routine questions from your phy dy in the computer?	ysician, even if the	
YesNo	I rely on my provider's system to store my ans	swer	
4. Do you prepare y	our chief complaint before appointments?		
Yes No	I don't know what a chief complaint is		
5. Do you access you	ur medical portal(s) regularly?		
Yes No _	I rely on my provider to update me		
6. Have you always	brought the proper documents or records t	o the appointment?	
Yes No _	I rely on my provider to have the necessary red	cords	
7. Do you consider y	yourself a <i>prepared</i> participant in every app	oointment?	
Yes No _	I assume my provider has everything if nothing	g's changed	
8. Do you bring a n	otepad with you to every appointment?		
Yes No _	I rely on my provider to keep notes		
9. Do you understan	nd common medical terminology, codes, and	l insurance policies?	
Yes No _	I rely on my provider to explain them		
10. Do you have you	ır own medical record management or orga	nizational system?	
Yes No _	I rely on my provider to manage my record		

#### **Scores:**

- 7+ Yeses Well done, you are officially considered "a professional patient health advocate."
- **5-6 Yeses** You're doing great! However, you could use a little more exposure to healthcare proficiency education to brush up or continue your "A" game.
- **3-4 Yeses** With a little more healthcare knowledge, you'll be able to soar through life as an expert health advocate.
- **0-2** Yes Yikes! Don't leave the office without a Patient Better prescription!

## Why am I receiving this assessment?

Navigating the healthcare system has become more challenging than ever. In today's post-pandemic, digitally-driven medical landscape, strong health proficiency skills are now essential for efficient, informed appointments and achieving the best possible outcomes. This self-assessment helps you gauge your current skills and awareness. Patient Better is dedicated to teaching people vital medical record management and care coordination skills, empowering them to thrive in today's healthcare environment.

### Reap the benefits of learning how to be an expert health advocate:

- Access medical records from any portal with confidence.
- Reduce unexpected medical costs.
- Reduce emergency room visits and longer hospital stays.
- Decrease unnecessary phone calls and appointments.
- Experience fewer complications.
- Safeguard against oversights, errors, and data losses.
- Benefit from higher-quality information-driven medical appointments.
- And so much more...

## Did you know?

Research shows that over 80 million Americans unwittingly struggle with low health proficiency, leading to widespread healthcare illiteracy. This silent epidemic adds significant strain to an already overwhelmed healthcare system, creating a ripple effect that impacts patients, families, and healthcare providers alike. The consequences include medication misuse, unnecessary medical appointments, duplicate tests and scans, revisions, and preventable trips to the emergency room, all of which contribute to rising healthcare costs and inefficiencies.